

# Corporate Plan 2016/17

| Theme Title               | Theme Title |  |  |  |  |  |
|---------------------------|-------------|--|--|--|--|--|
| 1. Prosperous Economy     |             |  |  |  |  |  |
| 2. Quality Environment    |             |  |  |  |  |  |
| 3. Thriving Communities   |             |  |  |  |  |  |
| 4 Sustainable Performance |             |  |  |  |  |  |

## Theme

1. Prosperous Economy

## Aim

A great destination for tourism, arts, heritage and culture

| PI Icon | Status   | PI Code & Short Name                                       | Gauge  | Q3 2016/17                | Latest Note   |  |
|---------|----------|--|--|---------------------------|---|--|
| FIIcon  | Status   | P1 code & Short Name                                       | dauge  | Value                     |   |  |
|         |          | TL_017a Redoubt visitors - paying visitors                 | Cumulative result for 2016/17 as of November 2016 11,115 11,700 0 8,976 15,200 | 1,686                     | After various attempts to control water ingress at the Redoubt it was decided to remove the museum artefacts so that they incur no further damage. The Redoubt has thus been winding down in its final year as a museum prior to being redeveloped as a visitor attraction for the 2017 season. |  |
|         | <b>~</b> | TL_041 Number of visitors (day visitors and staying trips) | 2016/17 result<br>4,875,000  | Not measured for Quarters | A slight decrease in overall visitor numbers on previous year due to fewer day visitors but the number of staying visitors has increased by 1.1%. Overall tourist spend has also increased on last year.  |  |
|         |          | TL_042 Total tourist spend                                 | 2016/17 result<br>£300,104,000   | Not measured for Quarters | Overall tourist spend has risen by 2.4% over the previous year and has reached over £300 million for the first time.  |  |

| PI Icon  | Status | PI Code & Short Name             | Gauge                          | Q3 2016/17                | Latest Note  |  |
|----------|--------|----------------------------------|--------------------------------|---------------------------|--|--|
| 1 1 1com | Status | 1 Code & Short Name              | Value                          | Value                     | Lucest Note  |  |
|          |        | TL_043 Total day visitor spend   | 2016/17 result<br>£129,000,000 | Not measured for Quarters | Despite a slight decrease in actual day visitor numbers, the overall day visitor spend has increased by 3% on the previous year. |  |
|          |        | TL_044 Total accommodation spend | 2016/17 result<br>£171,104,000 | Not measured for Quarters | This year has seen an increase of 2.4% in the accommodation spend over the previous year.  |  |

| Action<br>Icon | Status | Action Code & Title                          | Description  | Desired Outcome  | Progress Bar | <b>Due Date</b> | Latest Note  |
|----------------|--------|--|--|--|--------------|-----------------|--|
| Ç.             |        | EBC_PR_014 Refurbish the<br>Redoubt Fortress | Restoration of the fort - Create a new entrance, lift access, opening of remaining basements, environmental improvements. Awarded £64K to develop plans & submit bid to the HLF If successful then proceed to next stage in April 2016. The Redoubt Fortress will become a visitor attraction without the museum | To turn the Redoubt back to a living museum and to build a new museum on the site by end of 2019, which will tell the story of Eastbourne from pre-historic times to the modern day. | 19%          | 31-Mar-<br>2020 | This phase of the project is now complete. Surveys undertaken have shown the total cost of refurbishment to Museum conditions would be in the region of £11 million, beyond the expected budget for this Heritage Lottery funded scheme. Therefore this project is on hold pending identification of further funding required. |
|                |        | EBC_PR_018 Wish Tower<br>Restaurant          | Scheme to deliver a flagship restaurant  | A new destination to improve the evening economy: A landmark building design in a unique location.   | 48%          | 02-Jul-<br>2018 | We are currently meeting with potential operators and awaiting further information from them. Following this, we will publish a new timetable.   |
|                |        | EBC_PR_019 Vibrant Events<br>Programme       | All year round programme that attracts visitors to Eastbourne •Airbourne •Beer & Cider Festival •Cycling Festival •Magnificent Motors •Eastbourne Extreme •Beachy Head Marathon •Tour of Britain • AEGON Tennis Championship   | Economic Benefits from<br>visitors staying and<br>spending money in<br>Eastbourne. The Events<br>programme to act as a key<br>hook to gain additional<br>visitors                    | 75%          | 31-Mar-<br>2017 | All on track   |

| Action<br>Icon | Status | Action Code & Title                                   | Description   | Desired Outcome   | Progress Bar | Due Date        | Latest Note  |
|----------------|--------|---|---|---|--------------|-----------------|--|
|                |        | EBC_PR_022 Devonshire Park<br>Redevelopment           | £44m investment to establish Devonshire Park as a premier conference and cultural destination to include: New welcome building: Restoration of Congress, Winter Garden and Devonshire Park Theatres: Improved Accessibility: Improving tennis facilities: New Conference/exhibition Space & Cafe: Public realm improvements | Creation of new jobs: 114 new local construction jobs as a result of the £40m capital expenditure. 169 additional jobs in Eastbourne as a result of the additional visitor spending. Additional visitor spend: Projected visitor spend is £13.4m pa across whole economy. | 46%          | 01-Dec-<br>2020 | Tennis village is progressing. Phase 1 enabling works under development. Sewer diversion work has commenced. |
|                |        | EBC_PR_087 Marketing - EB now<br>(Pier Grant Project) | 30 Hotels / other locations to<br>be supplied with on screen<br>live information about events<br>in Eastbourne, shopping<br>opportunities and discounts   | Increased attendance at events from visitors and increased awareness of and spend at local shops, restaurants and leisure facilities  | 35%          | 31-Mar-<br>2020 | The objectives for this project have been agreed with signed agreement.                                      |

Providing opportunities for businesses to grow and invest

| Action<br>Icon | Status | Action Code & Title  | Description   | Desired Outcome  | Progress Bar | Due Date        | Latest Note   |
|----------------|--------|--|---|--|--------------|-----------------|---|
|                |        | EBC_PR_001 EBC Sovereign<br>Harbour Innovation Park (SHIP) | New contemporary business<br>premises at Sovereign<br>Harbour Innovation Park | The Innovation Park is designed to provide companies with high-quality sites and premises to enable them to expand and generate jobs, providing an economic boost to Eastbourne. est additional 768 fte by 2024. Managed by Sea Change Sussex and funded through the Local Growth Fund | 42%          | 31-Mar-<br>2022 | Development is being delivered by Sea Change Sussex, so there is no direct control on its provision. However funding has been secured from the Local Economic Partnership for site infrastructure and delivery of the second phase remains on track. At the end of Q3, occupancy of Pacific |

| Action<br>Icon | Status | Action Code & Title | Description | Desired Outcome | Progress Bar | Due Date | Latest Note                      |
|----------------|--------|---------------------|-------------|-----------------|--------------|----------|----------------------------------|
|                |        |                     |             |                 |              | 1        | House was at 37% (11 companies). |

Supporting employment and skills

| PI Icon | Status | PI Code & Short Name                     | Q3 2016/17                                      |       | Latest Note   |  |
|---------|--------|--|---|-------|---|--|
| 111000  | Status |  |   | Value |   |  |
|         |        | DE_004 Town centre vacant business space | Latest result for 2016/17 as of Q3 2016/17 6.3% | 6.3%  | Eastbourne continues to have a lower than average vacancy rate. |  |

## Aim

Supporting investment in infrastructure

| Action<br>Icon | Status | Action Code & Title                             | Description  | Desired Outcome  | Progress Bar | <b>Due Date</b> | Latest Note  |
|----------------|--------|---|--|--|--------------|-----------------|--|
|                |        | EBC_PR_010 Extension to Arndale Shopping Centre | Led and financed by legal and general.£85m scheme to provide 22 new retail units, 7 restaurants and 9 screen cinema. First 2 units fronting Terminus Road fitted and trading by Aug 17. Phase 2 works Aug 17 - Oct 2018 Inc. retail units, restaurant and cinema | An enhanced retail and leisure offer for residents and visitors enabling the Town Centre to compete with neighbouring shopping destinations and associated increased spend. Attracting new retailers and investment in the Town Centre. Local employment opportunities in both the construction and operation phases of development - the development will deliver 700fte jobs in addition to construction jobs. A modern and attractive development with better designed, larger retail units. £85m privately funded via Legal & General. | 73%          | 01-Oct-<br>2018 | Phase 1 Opens – Sept 2018 • East Entrance – Feb to Nov 2018 • Phase 2 Opens – Nov 2018 |

## **Priority Theme**

## 2. Quality Environment

## Aim

## A clean and attractive town

| PI Icon | Status | PI Code & Short Name                            | Gauge  | Q3 2016/17 | Latest Note   |
|---------|--------|---|--|------------|---|
| 11 Icon | Status |   |  | Value      | Eutest Note   |
|         |        | DE_011 Number of reported fly-tipping incidents | Cumulative result for 2016/17 as of December 2016 1181.3 1125 0 393 2500 | 56         | To drive improvement, we have invested in three deployable nomad cameras (in partnership with Neighbourhood panels) and the team have been conducting extensive House to house enquiries every time a fly tip is reported. Additionally we use a Awareness sticker that reduces multiple reports, which are then audited by our Specialist advisor. |

## Aim

Excellent parks and open spaces

| Action<br>Icon | Status | Action Code & Title                       | Description   | Desired Outcome   | Progress Bar | Due Date        | Latest Note  |
|----------------|--------|---|---|---|--------------|-----------------|--|
|                |        | EBC_PR_027 Eastbourne Park<br>Initiatives | Delivery of priority initiatives identified in the Eastbourne Park Supplementary Planning Document. Use of deep water lake for boating activities | Conservation and enhancement of the existing environmental, ecological and archaeological characteristics of Eastbourne Park for future generations. Sensitive management of the area to provide appropriate leisure and recreational uses to enhance the social and economic wellbeing of the local community and to attract | 35%          | 31-Mar-<br>2020 | A report on the Eastbourne Park initiatives is to be prepared for the Local Plan Steering Group meeting in January which will update on proposals for signage and interpretation boards and the process for making West Langney a Site of Nature Conservation Importance and the Eastbourne Park Flood Storage Scheme. |

| Action<br>Icon | Status | Action Code & Title                               | Description   | Desired Outcome  | Progress Bar | Due Date        | Latest Note                    |
|----------------|--------|---|---|--|--------------|-----------------|--------------------------------|
|                |        |   |   | more visitors to Eastbourne.   |              |                 |                                |
|                |        | EBC_PR_031 Hampden park improvements (Green flag) | Improvements to the main<br>entrances and to the path<br>network in Ham Shaw woods<br>as recommended in Hampden<br>Park Green Flag Management<br>Plan               | To clearly define that vehicles are entering a park and retain the Green Flag for Hampden Park as an externally accredited quality award for green space | 40%          | 31-Mar-<br>2017 | All on track.                  |
|                |        | EBC_PR_033 Parks and Open Spaces Signage          | Create and roll out standard, future proof signage throughout the parks and open spaces of Eastbourne   | Improved awareness and access to local parks and open spaces and continued success of the Green Flag Award   | 40%          | 31-Mar-<br>2017 | Project has still to commence. |
| ĘĘ,            |        | EBC_PR_072 Allotment improvements                 | To provide 2 new toilets within Manor Gardens and Marchant Field Allotments and remove chain-link to install new, secure weldmesh fencing in Priory Road Allotments | To maintain reasonable security and welfare facilities for the tenants of the Council's Allotments   | 100%         | 15-Nov-<br>2016 | All works completed.           |

| Aiı | m                            |
|-----|------------------------------|
| Hig | gh quality built environment |

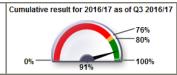
|  |  | CD_051 Number of difficult problem properties remedied / brought back into use by the Difficult Property Group | Cumulative result for 2016/17 as of December 2016  21.375 22.5  0  17 |  | This year the Difficult Property Group have concentrated on significant eyesore properties in and around the town centre - to great success. This work has involved a complex mix of both negotiation and enforcement with property owners which has been time intensive. This may result in the number of properties being |
|--|--|--|---|--|---|
|--|--|--|---|--|---|

|  |   |   |     | remedied being lower than originally anticipated at the start of the year. However work is currently being carried out on a number of difficult property sites by owners as we approach year end. It is hoped that the year's target will be met and that certain aspects such as weather conditions will prevail to allow owners to complete work by 1st April to achieve the year-end target |
|--|---|---|-----|--|
|  | DE_157a Processing of planning applications: Major applications | Cumulative result for 2016/17 as of Q3 2016/17  57% 60% 78% | 50% | Low volumes of Major application types, this can sway performance significantly.  Using Extensions of Time more frequently. If continued then this will increase performance.  With one quarter to go there is low risk that the target will not be met by the end of the year.  |
|  | DE_157b Processing of planning applications: Minor applications | Cumulative result for 2016/17 as of Q3 2016/17 70% 70% 100% | 94% | Continue to perform well under this category.  No risk of falling below Govt. Special measures on this category.   |





DE\_157c Processing of planning applications: Other applications



94%

We continue to perform above target in this area.

| Action<br>Icon | Status | Action Code & Title                                 | Description   | Desired Outcome   | Progress Bar | <b>Due Date</b> | Latest Note   |
|----------------|--------|---|---|---|--------------|-----------------|---|
|                |        | EBC_PR_009 Town Centre Public<br>Realm Improvements | Significant improvements to the pedestrian environment in Terminus Road and Cornfield Road to be delivered alongside the extension to the Arndale. Joint Partnership Project - ESCC – Matt Reid and EBC – Lisa Rawlinson. Stage 1 works (station forecourt) completed by the end of 2015. Stage 2 works (Terminus Road/Gildredge Road junction) to be completed by September 2016. Stage 3 works (Cornfield Road) to be completed in December 2016. Stage 4 works (Terminus Road – alongside extension to Arndale) to be completed by May 2017. | Better quality of open spaces within the town centre improving the shopping and leisure experience for residents and visitors | 88%          | 01-Dec-<br>2017 | Detailed design to be finalised by 2nd June (including Gildredge Road) and tender period to take place between 12th June and 4th August 2017. Current anticipated completion for February 2019. |

## Aim

Less waste and a low carbon town

| PI Icon   | Status | PI Code & Short Name  | Gauge  | Q3 2016/17 | Latest Note   |  |
|-----------|--------|---|--|------------|---|--|
| 1 2 20011 | Status | 1 2 Gae a Short Name  | Gauge  | Value      |   |  |
|           |        | DE_192 Percentage of household waste sent for reuse, recycling and composting | Cumulative result for 2016/17 as of September 2016<br>35.00%<br>33.25%<br>30.00%<br>42.00% |            | Q1. has seen an increase in recycling rates from Q4 (2015/16) largely as a result of increased garden waste yields. Overall compared with Q1. in the previous |  |

| PI Icon | Status | PI Code & Short Name                        | Gauge Q3 2016/17 Value | Latest Note |   |
|---------|--------|---|------------------------|-------------|---|
|         | Status | 1 2 3 3 5 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 |                        |             |   |
|         |        |   |                        |             | year, a slight decrease in recycling has been observed. |

| Action<br>Icon | Status | Action Code & Title                                       | Description           | Desired Outcome   | Progress Bar | Due Date | Latest Note   |
|----------------|--------|---|-----------------------|---|--------------|----------|---|
|                |        | EBC_PR_040 Joint Venture for<br>Energy and Sustainability | the next 20-30 years. | To establish a Strategic<br>Partnership for a Joint<br>Venture with a private<br>sector partner to deliver<br>energy & sustainability<br>ambitions across a range of<br>projects. | 65%          | 01-Jul-  | Lewes District Council are continuing to seek to join the procurement and a report is due before their Cabinet on 4th Jan. An Investment Statement was also issued to support the Initial Detailed Tender. The tender process is continuing with three shortlisted companies. |

## **Priority Theme**

3. Thriving Communities

## Aim

Improved health and wellbeing

| Action<br>Icon | Status | Action Code & Title   | Description   | Desired Outcome   | Progress Bar | Due Date        | Latest Note  |
|----------------|--------|---|---|---|--------------|-----------------|--|
|                |        | EBC_PR_030 Park & Playground<br>Improvements (Seaside Rec, Old<br>Town Rec and Tugwell Park path) | 1. Seaside Rec - Create an extended, modernised childrens play area within a larger land area creating greater play value and increasing accessible features with preferred design selected by local schoolchildren. 2. Seaside Rec - To create a raised Breedon Gravel footpath with reinforced vehicular 'cross over' points to allow all year round accessibility 3. Tugwell Park - a periphery all weather path to improve accessibility. 4. Old Town Rec - Improvements to the main entrances, tree planting and pollinating/biodiversity improvements | Improved play facilities and improved satisfaction with local area and to enable all year use of the recreation ground that currently floods. | 66%          | 31-Mar-<br>2017 | All on track.  |
| <b></b>        |        | EBC_PR_073 Sovereign Centre<br>New Building   | A) An options appraisal for a new or refurbished leisure centre     B) Build new leisure centre   | A full options appraisal identifying the costs and benefits of refurbishing or rebuilding the Leisure Centre                                  | 25%          | 31-Mar-<br>2020 | Business case agreed at Cabinet on 13/12/16.   |
| <b>\$\$</b>    |        | EBC_PR_074 Skate park -<br>Shinewater   | To upgrade existing dated, modular jumps to a bespoke, specialist design/ constructed concrete skate park The   | Increased use and satisfaction with facilities and engagement with young people   | 40%          | 31-Mar-<br>2017 | Consultation has been completed and Design Brief agreed. Some delays to the project due to staff |

| Action<br>Icon | Status | Action Code & Title | Description  | Desired Outcome | Progress Bar | Due Date | Latest Note   |
|----------------|--------|---------------------|--|-----------------|--------------|----------|---|
|                |        |                     | concrete skate park brief will<br>be influenced through the<br>skate park users with a<br>design and build contract to a<br>set sum of £50k. |                 |              |          | resources, but now progressing through to the next stage. |

Keeping crime and anti-social behaviour levels low

|   | PI Icon | Status | PI Code & Short Name   | Gauge   | Q3 2016/17 | Latest Note  |  |
|---|---------|--------|--|---|------------|--|--|
| 1 | 111011  | Status | 1 2 Gae a Short Name   | Junge   | Value      |  |  |
|   |         |        | ECSP_015 Ranking in our Most Similar<br>Group (MSG) in relation to all crime | Latest result for 2016/17 as of October 2016  6  4  0  15 |            | Eastbourne is 3rd lowest within its Most Similar Group and remains within the lower range when compared to our competitor towns which continues to be encouraging. |  |

# Aim

Meeting housing needs

| PI Icon | Status | PI Code & Short Name  | Gauge  | Q3 2016/17 | Latest Note   |
|---------|--------|---|--|------------|---|
|         | Status |   |  | Value      |   |
|         |        | CD_156 Number of households living in temporary accommodation | Latest result for 2016/17 as of Q3 2016/17  32 30 0 65 | 65         | At the end of Quarter 3, the number in temporary accommodation was 65. This reflects the increased demand for the Council's homelessness service as well as the demand for temporary accommodation. The issue is reflected across both Sussex and the South East. |

| Action<br>Icon | Status | Action Code & Title                                    | Description   | Desired Outcome  | Progress Bar | Due Date        | Latest Note  |
|----------------|--------|--|---|--|--------------|-----------------|--|
|                |        | EBC_PR_061 Housing & Economic<br>Development Programme | Deliver an ambitious programme of housing development and refurbishment that provides homes and makes a positive contribution to Eastbourne's economic future | A programme of new housing, regeneration, community and economic development. Core commitments are to provide good quality housing and developing vibrant sustainable communities. | 44%          | 31-Mar-<br>2020 | The Affordable Housing investment delivery is now well advanced with a programme of 99 new homes and refurbishment of empty properties. The Driving Devonshire Forward Programme manged by the Housing & Economic Development Partnership team also continues to deliver improvements to Princes Park, new Beach Huts and public realm improvements. The team is currently exploring potential for joint work with Lewes District Council.     |
|                |        | EBC_PR_089 Health & Housing -<br>East Sussex           | A new programme of health & housing related projects - in scoping stage - co-chaired by Ian Fitzpatrick and Andrew Palmer (Hastings                           |  | 13%          | 31-Mar-<br>2020 | The Health & Housing Subgroup has made good progress and a number of projects are in initiation stage: - Bid to govt. for homelessness prevention fund - Cabinet report being prepared about use of Disabled Facilities Grant Funding - Eastbourne Homes agreement to use sheltered studios as 'step down' accommodation linked to Crisis Response team soon to be based at Upwyke House - Agreement from ExtraCare providers across County to |

| Action<br>Icon | Status | Action Code & Title | Description | Desired Outcome | Progress Bar | Due Date | Latest Note   |
|----------------|--------|---------------------|-------------|-----------------|--------------|----------|---|
|                |        |                     |             |                 |              |          | use voids as 'step up' accommodation Final draft of Older Persons Strategy ready to be sent out for consultation with professionals by New Year Development of older persons housing needs survey to be launched in New Year. |

Putting the customer first

| PI Icon | Status | PI Code & Short Name                              | Gauge   | Q3 2016/17 | Latest Note   |
|---------|--------|---|---|------------|---|
| 111011  | Status | 11 code & Short Name                              | Gauge   | Value      | Latest Note   |
|         |        | CS_010 Calls to 410000 answered within 30 seconds | Cumulative result for 2016/17 as of December 2016  76% 80% 100%   | 58.39%     | Performance against the target of 80% was 58.39% for the third quarter of 2016/2017. A total volume of 42,722 calls answered with 24,946 being answered within the target of 30 seconds. There was an increase of around 12,000 calls compared to the same period last year due to the insourcing of the revenues and benefits telephone calls to the EBC Customer contact team. For Q4 we are forecasting the service level will be 80%. |
|         |        | CS_011 Telephone call abandonment rate            | Cumulative result for 2016/17 as of December 2016 5.25% 5% 12.94% | 11.13%     | Performance against the target of 5% was 11.13% for the quarter, a slight drop in performance compared to Q1. 4,753 calls were abandoned out of a total offered of 42,722. For Q4 we are forecasting the abandonment rate will be 4.5%  |

Resilient and engaged communities

| Action<br>Icon | Status | Action Code & Title                              | Description  | Desired Outcome   | Progress Bar | Due Date        | Latest Note   |
|----------------|--------|--|--|---|--------------|-----------------|---|
|                |        | EBC_PR_076 Sovereign Harbour<br>Community Centre | EBC working with Sovereign Harbour Community Association and Wave Leisure to deliver a £1.6m community centre on site 5 at Sovereign Harbour | Improved facilities for residents and increased satisfaction with local area  | 79%          | 02-Oct-<br>2017 | Planning application<br>submitted on 13th February<br>and is now available to view<br>on-line. Due to be<br>considered by the Planning<br>Committee on 25th April<br>2017.  |
|                |        | EBC_PR_078 Community Facilities                  | Supporting Development and Management of community buildings such as community centres, community library, town hall.                        | Sustainable development and management of facilities for community activities such as community centres, community library, Town Hall leading to improved community engagement and satisfaction with the local area. Eventually local people/organisations running community facilities themselves, with less involvement from the council. | 84%          | 31-Mar-<br>2017 | A funding application for DCLG funding in 2017 to enable new activities was unsuccessful. However, both Trees CA and Old Town Library were successful in their applications for a community grant in 2017/18 to develop their work further.  3VA is now working with Trustees at Hampden Park Community Centre and at Langney Village Hall.  No further update on the Town Hall - please refer to previous notes. |
|                |        | EBC_PR_085 Welfare Reform                        | To support those vulnerable residents affected by the government's welfare reform programme.   | Residents are able to access<br>and retain good quality<br>accommodation and are able<br>to meet their council tax<br>liabilities   | 14%          | 31-Mar-<br>2020 | We expect up to 200 households to be affected with over 100 of those losing more than £25 per week in Housing Benefit. This could in a worst case scenario lead to people losing their accommodation which in turn will put pressure on temporary accommodation. We are in  |

| Action<br>Icon | Status | Action Code & Title | Description | Desired Outcome | Progress Bar | Due Date | Latest Note  |
|----------------|--------|---------------------|-------------|-----------------|--------------|----------|--|
|                |        |                     |             |                 |              |          | the process of preparing a briefing paper outlining the options open to us to try and mitigate the impact. |

## **Priority Theme**

## 4. Sustainable Performance

## Aim

Delivering a balanced budget

| PI Icon | Status | PI Code & Short Name                                     | Gauge  | Q3 2016/17 | Latest Note   |
|---------|--------|--|--|------------|---|
| 111con  | Status | 11 code & Short Name                                     | Gauge  | Value      | Lucest Note   |
|         |        | CD_004 Local percentage of Council Tax collected in year | Latest result for 2016/17 as of December 2016  79.22% 83.39% 0% 83.18% | 83.18%     | The performance during quarter 3 is only marginally below target by - $0.21\%$ . The amount collected for all precepting authorities so far this year is more than £3million higher than at this time last year.  |
|         |        | CD_006 National non-domestic rates collected             | Latest result for 2016/17 as of December 2016  78.58% 82.72% 100%      | 78.85%     | Performance for this PI is currently below target but the overall amount collected so far this year remains approximately £400,000 more than the same period last year. Business rates can be extremely volatile at times and is being monitored regularly at a senior level. |

## Aim

Delivering in partnership

| Action<br>Icon | Status | Action Code & Title | Description                                       | Desired Outcome   | Progress Bar | Due Date          | Latest Note   |
|----------------|--------|---------------------|---|---|--------------|-------------------|---|
| Ç              |        |                     | and transform the service delivery model for both | Protect services while delivering £2.7m savings: Create a greater strategic presence in the region: Deliver high quality, modern services: Build greater resilience across the councils | 16%          | I ⊀ I – IVI a r – | The majority of the delivery team now in place and mobilised. Phase 1 restructure begins in the new year. |

## Making the best of our assets

| Action<br>Icon | Status   | Action Code & Title                            | Description  | Desired Outcome   | Progress Bar | Due Date        | Latest Note                                   |
|----------------|----------|--|--|---|--------------|-----------------|---|
| Ç              | <b>S</b> | EBC_PR_043 Joint Corporate<br>Landlord Service | central control and prioritisation, combined with an asset challenge | A sustainable and well<br>maintained asset base<br>strengthening the financial<br>management of Eastbourne<br>BC and Lewes DC | 100%         | 02-May-<br>2016 | Completed. Service went live on 1st May 2016. |

## Aim

## Managing people and performance

| PI Icon   | Status | PI Code & Short Name                                     | Gauge  | Q3 2016/17 | Latest Note   |
|-----------|--------|--|--|------------|---|
| 1 2 20011 | Status | 1 2 Gae a Short Name                                     | Guuge  | Value      | Eutest Note   |
|           |        | CS_003 Sickness absence - average days lost per employee | Cumulative result for 2016/17 as of Q3 2016/17  4.35 days  4.57 days  4.06 days  5.94 days | 1.12 days  | 1.12 days represents very good<br>performance for this time of year<br>and brings this PI back on target for<br>the year. |

# **Devolved Budgets Q3 2016/17**



| Wards                   | Gauge   | Projects                 | Description  | Project Budget |
|-------------------------|---|--------------------------|--|----------------|
| Devolved Budget Spend - | Cumulative result for 2016/17 as of December 2016 | Parade Bowls Club        | Replacement of three urinals.  | £900.00        |
| Devonshire              |   | Hippodrome Theatre Mural | Painting and installation of a mural remembering all those celebrities who have performed at the Royal Hippodrome.   | £4,000.00      |
|                         | £10,000.00  | Real Junk Food Project   | The project turns 'waste' or 'intercepted' food into meal for those in need.   | £750.00        |
|                         |   | Leaf Hall                | To purchase new chairs to replace old and damaged furniture. Also, support with Art adviser bid applications and food safety training.   | £1,242.00      |
|                         |   | Foodbank                 | Funding to assist with the relocation to new premises.   | £1,000.00      |
|                         |   | Eastbourne Volunteers    | To support volunteers, make the best use of shared resources, create a website so the public know where to get information about volunteer groups, promote inclusion and fight social isolation. | £300.00        |
|                         |   | Body Club                | To fund new signage for the building.  | £1,000.00      |
|                         |   | Diwali Celebration       | To provide funding for the Diwali celebration.   | £458.00        |
|                         |   | Salvation Army           | To purchase new tumble dryer and mixer taps for the Rebourne Centre.   | £350.00        |

| Wards                                   | Gauge   | Projects                         | Description   | Project Budget |
|---|---|----------------------------------|---|----------------|
| Devolved Budget Spend -<br>Hampden Park | Cumulative result for 2016/17 as of December 2016 | Sunday Funday                    | Creation of a community fun day for the residents in and around Hampden Park.   | £1,440.00      |
|   |   | Trees in Croxton Way             | To supply and install four trees in Croxton Way.  | £1,000.00      |
|   | £4,590.00   | Eastbourne Rugby Club            | To install six new posts for Eastbourne<br>Rugby Club. (Co funding with Ratton<br>Ward).  | £1,500.00      |
|   |   | Diversionary Sports Activities   | To provide sports-based youth interventions to help reduce youth violence and crime in conjunction with activities of the Council's Neighbourhood First Team.   | £650.00        |
| Devolved Budget Spend -<br>Langney      |   | Diversionary Sports Activities   | To provide sports-based youth interventions to help reduce youth violence and crime in conjunction with activities of the Council's Neighbourhood First Team.   | £650.00        |
|   |   | Milfoil Drive access improvement | To make improvements to the access road markings, from Milfoil Drive leading to Shinewater Court, Shinewater Sports and Community Centre and rear of Shinewater Primary School.   | £612.00        |
|   |   | Bikeability                      | Bikeability Scheme, Shinewater Primary School Scheme. The scheme involves working with Sussex Downs College to refurbish children's bikes and then to use them for children who do not have bikes to learn safe cycling habits as part of a Bikeability course. | £300.00        |

| Wards                               | Gauge   | Projects                                    | Description   | Project Budget |
|-------------------------------------|---|---|---|----------------|
| Devolved Budget Spend -<br>Meads    | Cumulative result for 2016/17 as of December 2016 | Queen's 90th Birthday<br>Celebrations       | To purchase bunting and tablecloths for the free community party for the whole of Meads community for the celebration.  | £227.09        |
|                                     | £8,758.66   | Improvements at Helen Gardens               | To grass over 'Molly' bed in Helen Gardens, plant two trees and a commemorative plaque to Molly and Dolly Sedgewick, the war time lady parachutists who lived their latter years in Eastbourne. | £3,000.00      |
|                                     |   | Community Television Project                | To replace video equipment.   | £995.57        |
|                                     |   | Meads Magic                                 | To buy festoon lighting and two outdoor speakers for the better enjoyment of Meads Magic for the community.   | £536.00        |
|                                     |   | Lighting in Terminus Road                   | To provide winter lighting for the top end of Terminus Road. To introduce tree lighting to lift the area and boost the evening economy.   | £4,000.00      |
| Devolved Budget Spend -<br>Old Town | Cumulative result for 2016/17 as of December 2016 | Old Town Community Library<br>Refurbishment | To purchase Items towards refurbishment of the Old Town Community library.  | £1,100.00      |
|                                     |   | Bench in Macmillan Park                     | To provide a bench in Macmillan Park.   | £1,384.44      |
|                                     | £4,878.24   | Information Board in Motcombe<br>Gardens    | To provide an information board for visitors to Motcombe Gardens.   | £468.80        |
|                                     |   | Flag Pole in Motcombe Gardens               | To erect a flagpole at Old Town Recreation<br>Ground in order to display the Green Flag<br>which the recreation ground has been<br>awarded.   | £1,925.00      |

| Wards                                   | Gauge  | Projects                  | Description  | Project Budget |
|---|--|---------------------------|--|----------------|
| Devolved Budget Spend -<br>Ratton       | Cumulative result for 2016/17 as of December 2016          | Trees with in the Ward    | To plant trees in various streets in Ratton Ward.  | £4,000.00      |
|   | £5,000.00  | Eastbourne Rugby Club     | To install six new posts for Eastbourne<br>Rugby Club. (Co funding with Hampden<br>Park Ward).                 | £1,000.00      |
| Devolved Budget Spend -<br>St Anthony's | Cumulative result for 2016/17 as of December 2016  £0.00   |                           |  |                |
| Devolved Budget Spend -<br>Sovereign    | Cumulative result for 2016/17 as of December 2016          | Kingsmere Christmas Fayre | To provide funding for a group of residents to organise a Christmas Fayre event.                               | £250.00        |
|   | £590.00  | Waste Bin                 | To provide a rubbish collection bin for the water feature in the south Harbour.                                | £340.00        |
| Devolved Budget Spend -<br>Upperton     | Cumulative result for 2016/17 as of December 2016  £700.00 | Dog Show                  | To support the dog show held in Gildredge<br>Park – provision of a sound system and<br>children's entertainer. | £700.00        |

| Wards                                | Gauge   | Projects | Description | Project Budget |
|--------------------------------------|---|----------|-------------|----------------|
| Devolved Budget Spend<br>- all wards | Cumulative result for 2016/17 as of December 2016  £36,078.90 |          |             |                |